



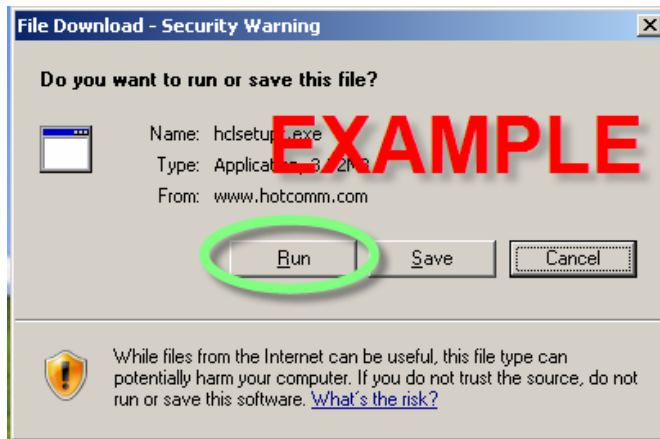
***** PRINT THIS DOCUMENT – AND FOLLOW STEPS CAREFULLY *****

Virtual Training Room Software Installation Instructions

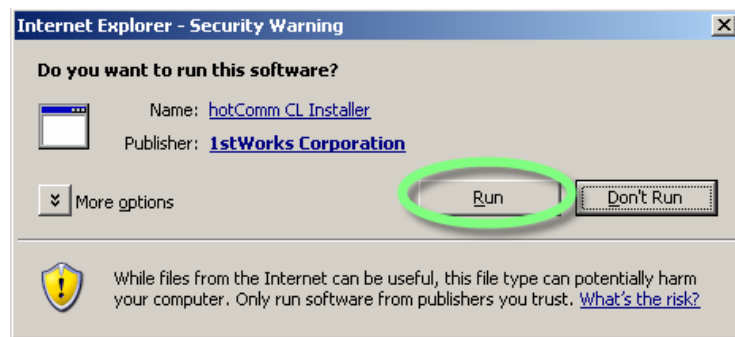
Step 1 - Click [here](#) to download the HotComm application.

<http://www.hotcomm.com/ftppub/hclsetupr.exe>

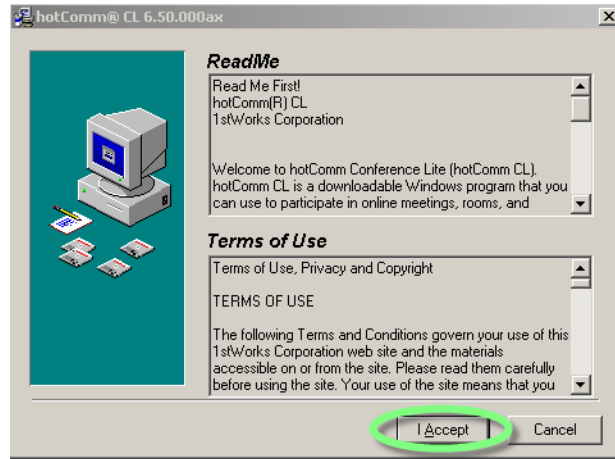
Step 2 - When the File Download window appears choose "RUN".



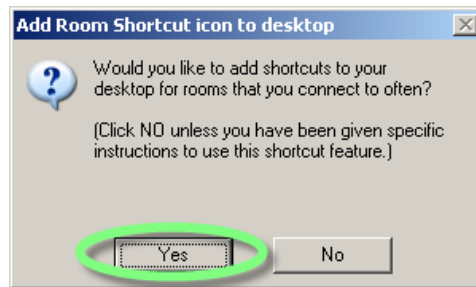
Step 3 – You MIGHT get a security window asking “Do you want to run this software” CLICK “RUN” again.



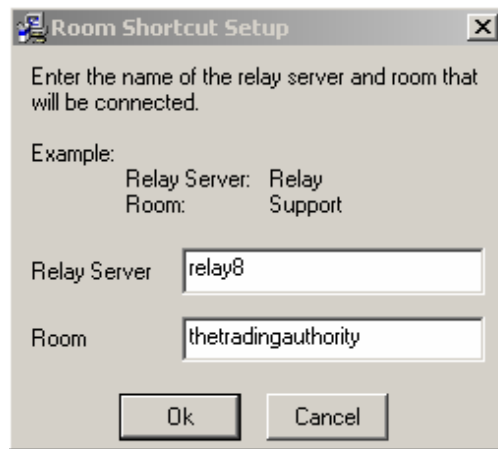
Step 4 - After the file has downloaded and runs, a ReadMe and Terms of Service window will appear. CLICK "I ACCEPT".



Step 5 - A window that says "Add Room Icon to your desktop" will appear, answer "Yes".



Step 6 - A Room Connection Setup window will appear:



Enter the information as follows:

In the Relay Server Box enter: **relay8** (**one word, no spaces**)

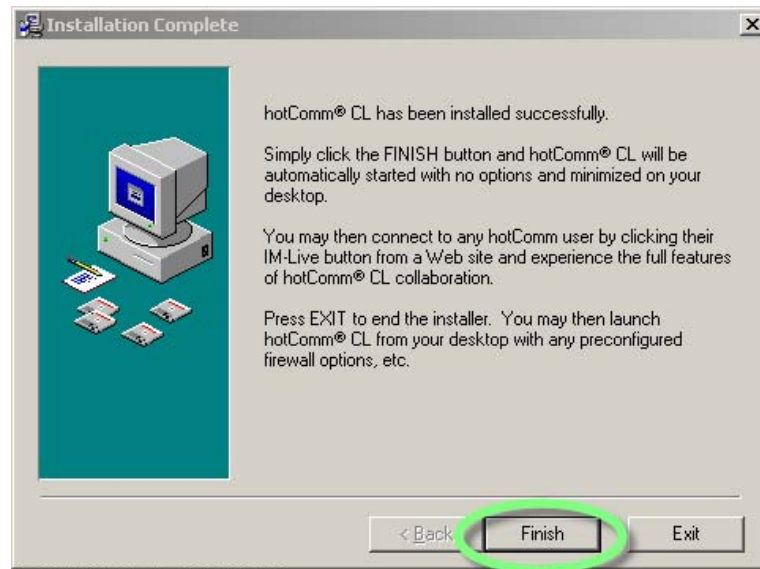
In the Room Box enter: **thetradingauthority**
(** all lower case : must be spelled correctly**)

Click the "OK" button when finished.

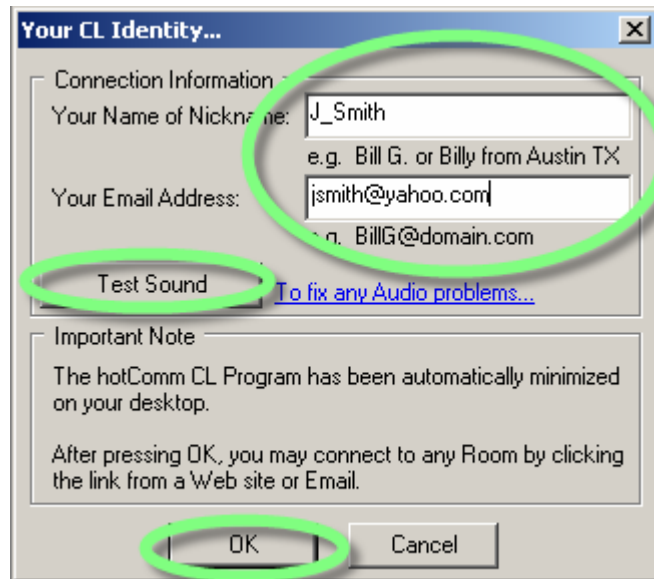
Step 7 – You will be asked if you would like to add another shortcut. Click **“No”**.



Step 8 - When the Installation Complete window appears - choose **"FINISH"**.



Step 9 - A window will now ask for "Your Conference Identity".



Enter your first initial last name so you may be identified. You will not be allowed access if you do not have your First Initial, Last Name as Name. Example: For John Smith enter: J_Smith

Step 7 - CLICK the "Test Sound" button and adjust your speakers for comfortable audio.

Step 8 - Then CLICK "OK".

Step 9 - A message panel will appear asking you wait until you are connected to the 1stWorks Network. If the software connects correctly, you will also see a small red and blue headset icon added to the tool bar **at the lower right corner of your display** (near the clock and speaker icons).

Windows icon tray with hotComm icon



If the headset remains white, contact 1stWorks Support at support@1stworks.com or <http://www.hotcomm.com/support.asp> for live assistance.

TO CONNECT TO THE TRADING AUTHORITY TRADING ROOM

Step 10: To connect to the room, simply double click the shortcut icon **on your desktop** pictured below and **enter the password** for the session.



***** Your session password will be sent to you in your email from The Trading Authority. *****

If you did NOT confirm your seat you will not get the password to the room

If you have tried everything and still cannot get the password, call me at

1.512.215.4188

or email me at

jason@thetradingauthority.com

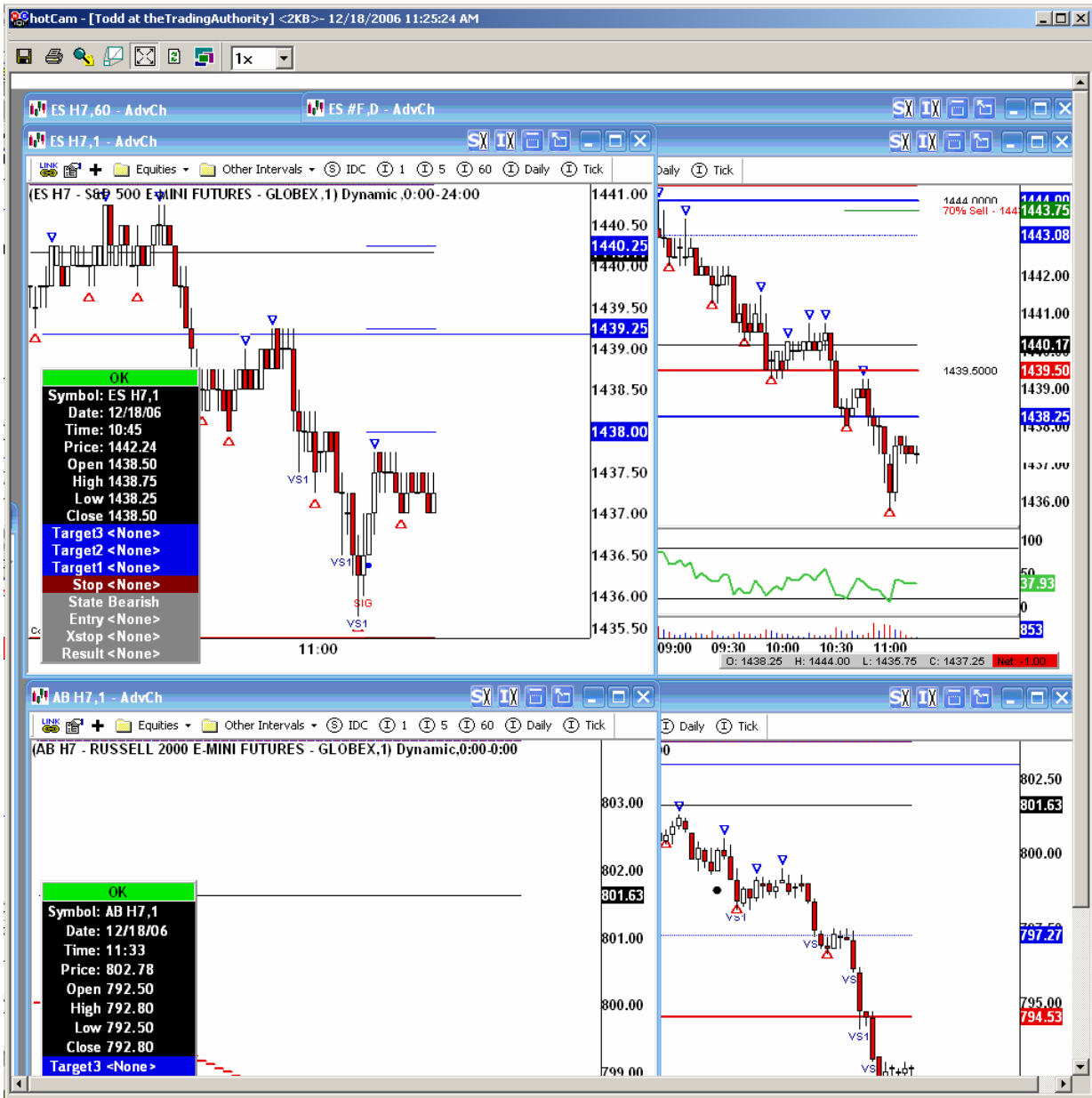
Question: “I CAN’T SEE THE CHARTS”

The Chart Window will start minimized, so you will not see charts until you click the Charts button on your toolbar. See below:

Step 11 – Look at your **toolbar** at the bottom of your display. The **toolbar** is the same bar that your “**Start**” button is located. You will have **2** HotComm buttons:

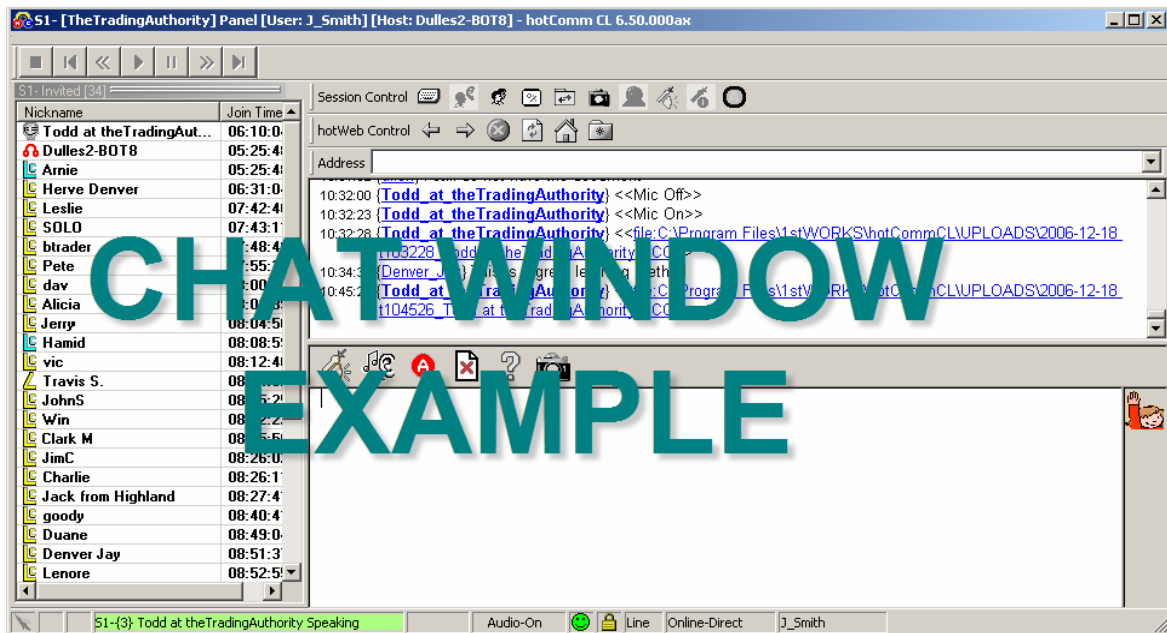
Charts Button : The button will be labeled “**hotcam – [Todd at theTradingAuthority]**” Click on this button to activate the **Charts Window**. This is the window where you can see the head trader's charts





Chat Button : This button will be labeled “S1 – [TheTradingAuthority]” . Click on this button to activate the **chat window**. This is the window where you can ask questions and send messages. We will post entries, targets, and stops in this window. **SEE BELOW.**





TROUBLESHOOTING

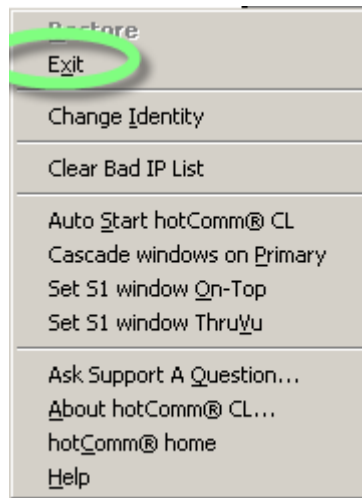
Problem: I enter my password and I just get a blank screen.

Solution: Shut down the software. Look for a small red and blue headset icon added to the tool bar **at the lower right corner of your display** (near the clock and speaker icons).

Windows icon tray with hotComm icon



Now, **RIGHT CLICK** (not left click) on that icon and left-click “**EXIT**” from the menu.



Next, Restart the software by double-clicking on the HtoComm icon on your desktop.



Problem: I can't tell if I'm connected...

Solution: If the earphones on the hotComm headset icon in the Windows tray never change from white

to red and blue, then hotComm CL is unable to connect (offline).

**hotComm headset icon:
white earphones = OFFLINE**



red and blue earphones = ONLINE



Problem: Where are the charts?

Solution: Charts are not always displayed. When you join the room, the current chart (if any) is minimized. Look on your Windows taskbar for a **hotCam** entry. It has an movie camera icon with red and blue balls. Click the **hotCam** entry to bring up the chart.



For more support:

http://www.hotcomm.com/FAQ/FAQ_CLlink.asp

If all else fails, I will be happy to personally assist you.

Please call Jason at:

1.512.215.4188

jason@thetradingauthority.com